

GT CONVERTERS

& Exhaust Warehouse

Emissions Service Action



UNITED STATES ONLY

Code: 24V1

**Subject: 2005 MY Jetta with 2.5L Engine & Automatic Transmission
ECM/TCM Software Update**

August 2011

Problem Description

Affected vehicles may have had an on-board diagnostic (OBD) data communication issue due to a previous transmission control module (TCM) software update (flash programming). This earlier software level causes a difference in the OBD data communication protocol used by the engine and transmission control units. This data communication problem may cause the vehicle to fail an emissions inspection (I/M test) in some states. This issue does not cause the Malfunction Indicator Light (MIL) to come on, nor does it have any impact on the vehicle's exhaust emissions.

Corrective Action

Update ECM/TCM software.

VIN Ranges & Production Dates

NOTE:

- *ElsaWeb is the only valid campaign inquiry/verification source. Check ElsaWeb on the day the campaign work will be performed to verify vehicle eligibility for the repair in order to receive claim payment consideration. Campaign status must show "open".*
- *If this repair appears to have already been performed, or if a Campaign Completion Label is present on the vehicle but the code still shows open in ElsaWeb, contact Warranty before proceeding further. Another dealer may have recently performed this repair but not yet entered a claim for it in the system.*
- *ElsaWeb may also show additional open action(s); if so, inform your customer - this work can be done while the vehicle is in for this campaign.*
- *Contact Warranty if you have any questions.*

U.S.A.

3VW *_1K_5M600075 – 3VW *_1K_5M648915

*= F or G

Production Date: September 10, 2004 – June 13, 2005

NOTE: *The VIN range is a general range of vehicles that may be included in the Campaign. Not every vehicle within the VIN range may be included since it may depend on the production date, transmission or engine build date. Always verify ElsaWeb for campaign eligibility on a vehicle.*

Allocation Report of Affected Vehicles

Electronic allocation lists will be posted under My Dealership Reports on the VW Hub on or about August 23, 2011. A list will not be posted for dealers who have no affected vehicles.

Parts Information and Allocation

Software update only – no parts required.

Owner Notification Mailing

On or about August 23, 2011 the customer mailing will take place. A sample copy of the owner letter is enclosed.

Requirements for Emissions Campaigns Having Customer Notification (CALIFORNIA ONLY)

The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. **When campaign work is done you must provide the owner with a signed "Vehicle Emission Recall – Proof of Correction" certificate (RC EMISCAVWAU).** Certificates can be ordered at no cost online via the Compliance Label Ordering portal at www.vwclub.com.

Campaign Completion Labeling Guidelines

Vehicles repaired under this action must be identified with a campaign completion label (part number CAMP 010 000). Labels can be ordered at no cost online via the Compliance Label Ordering portal at www.vwclub.com.

Claim Entry Procedure

Immediately upon completion of the repair work, enter the Applicable Criteria ID and Repair Operation from the following chart. **The Applicable Criteria ID is shown in ElsaWeb.** Claims will only be paid for vehicles that show this campaign open in ElsaWeb on the day of the repair. To help ensure prompt and proper payment, attach the screen print to the repair order.